# **Checklist**

Development/scheme plans	
Total number of lots requiring connections	
Any plans to complete your development in stages	
Common services trench plans	
Other utility plans	
On-site contractor details	
Any other information that will help us best understand and service your development	



If you're planning a residential or commercial site with five connections or more, Chorus can help you get your new development connected to some of the best broadband and voice services available in the world.

If you have any queries, please get in touch with us on **0800 SUB DVN** (0800 782 386 Opt 1) or **tsg@chorus.co.nz** 



# Develop residential or commercial property with Chorus

Get the best broadband and voice connection for your development

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www.chorus.co.nz

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### **About Chorus**

We take pride in building and managing one of the world's best open access Internet networks rolling out ultra-fast fibre broadband that will benefit generations to come.

## Fibre: the benefits

We're rolling out fibre broadband to more than 1.3 million customers by 2022, providing a network that helps New Zealand become one of the best connected countries in the world.

- Fibre is our most popular broadband providing the most reliable performance and ultra-fast speeds
- We're proud of our congestion free network. Fibre provides dedicated capacity for multiple devices to watch, listen, play, post, work, and chat all at the same time, without any loss of quality
- Fibre broadband availability is fast becoming one of the purchasing criteria for future home and building owners

We also offer VDSL (part fibre) and ADSL (basic) broadband connections over our original copper network if fibre is not available.

# Start planning early

We recommend you get in touch with us at least three months before you start building. This is because when we install our network, we need to bring it from the street to your property, usually underground. So for efficiencies, it's great if we can plan ahead and use the trenches dug for other utilities or build components.

# How to apply

Are you looking for a simple estimate or are you ready to break ground?

- 1. If you need a simple estimate for council or finance submissions, please complete our online form at www.chorus.co.nz/develop-with-chorus
- 2. If you're ready to apply to get your development connected to our network, you'll need the information on the next page.

# **Getting your development connected:**



QUOTE AND CONTRACT



ACCEPT



**DESIGN** 

BUILD

**CLEARANCE** LETTER

#### 1. Register

REGISTER

It's easy to register, simply complete vour online registration form at www.chorus.co.nz/develop-with**chorus**. Have a look at our handy checklist in this brochure for the information we'll need from you.

#### 2. Quote and Contract

Based on the location, number of lots and connections requested, we'll assess the work required and provide a quote and contract for installing broadband and voice services within your development. The contract will provide details of what we intend to do at your development, along with any actions that are your responsibility. Both the quote and contract are valid for 90 days.

#### 3. Accept

By signing, completing the required details and returning the contract to us, you:

- accept the quote and agree to provide full payment within 30 days of acceptance
- agree to the planned work that will be carried out
- let us know you understand our health and safety requirements. Your safety and the safety of our technicians onsite is important to us

#### 4. Design

We'll align our design with the stages you are building in to make sure the most efficient and cost effective build is planned. To do this, we'll need to consult your scheme plan for the entire development. From there, it will take approximately four weeks for us to create your design plan and this will outline the telecommunications infrastructure and architecture for you to follow.

If your development is planned across multiple stages, the design plan will be refreshed and a new contract issued at each subsequent stage.

#### 5. Build

Find out more about your responsibilities, and ours. during the network build process:

#### What we do:

- Before work can begin, we'll conduct a remote risk assessment based on your design plan and other information. We'll then work with you and your lead contractor to develop and agree a specific site safe plan
- We supply all materials needed for the connection of your property. We'll let you know when these are ready and from there you'll have 10 days to collect them from our service company depot
- Once the telecommunications network is in the ground, we'll take care of any jointing, testing or commissioned works

#### What you do:

Installing the telecommunication infrastructure materials within your development is your responsibility and at your cost. Trenching (usually shared with your power cabling) and laying the required telecommunications infrastructure will be managed by you but one of our technicians will be onsite to make sure it meets the installation standards and mirrors the design plan. Our network build on your development will begin once:

- The design plan has been received
- You've collected your telecommunications infrastructure materials from our service company
- Berm levels have been finalised, kerb lines are in place, boundary pegs have been permanently placed in position and, when separating your trenching, other underground services have been laid

#### 6. Clearance Letter

When your installation work is completed, you'll need to provide us with your 'as-built' plans (the materials you've installed at your site), and your Land Title Plans that you're submitting to your local council.

Once all build and quality assurance testing is completed and passed we will provide you with a clearance letter. A clearance letter is usually requested by your local council before you can receive your Completion of Resource Consent Conditions (224c Certification).

We'll also update our records within 20 working days of this clearance letter being issued so that your development's new occupants can request services from their broadband provider. Ongoing repairs and maintenance of the network remains our responsibility once the network has been installed and commissioned.

#### **Easements**

If your development lots are accessed by a right-of-way or shared driveway, you'll need to register an easement to allow us continued access to maintain and upgrade our network. The easement will need to be shown in your draft Land Title Plans. To find out more, visit www.chorus.co.nz/develop-withchorus/easements

#### 7. Connect

In your clearance letter we will provide a date for when you (or the new occupants) can place an order with your broadband or phone provider to get vour new telecommunication services up and running.

#### **Pre-built fibre**

We normally install an optical network terminal (or ONT) inside a premise once the occupant places an order for fibre broadband. An ONT is a small box inside your house which your modem plugs into. To make the connection process easier, we can install an ONT in every premise within your development so you can market your development as 'fibre ready'. Being 'fibre ready' provides a better experience for your new occupants, as all they'll need to do is plug in the modem.

If you have any queries, please get in touch with us on **0800 SUB DVN** (0800 782 386 Opt 1) or tsg@chorus.co.nz